

Open Report on behalf of Pete Moore, Executive Director for Finance and Public Protection

Report to:	Councillor R G Davies, Executive Councillor for Highways, Transport and IT
Date:	27 December 2018 to 8 January 2019
Subject:	Continuation of Windows 10 Notebook and PC rollout
Decision Reference:	I016922
Key decision?	Yes

Summary:

The IMT service has now delivered a number of projects delivering Windows 10 Notebooks and PCs to Lincolnshire County Council network users. As the existing projects to rollout to social care workers near completion, the IMT service would like to maintain momentum and now commission the completion of the rollout to replace the remainder of Windows 7 devices in general corporate use before the end of support date in January 2020.

Recommendation(s):

That the Executive Councillor:-

1. Approves the completion of the rollout of Windows 10 Laptops and PCs to replace the Windows 7 laptops and PCs in general corporate use within the Council.
2. Delegates to the Executive Director for Finance and Public Protection, in consultation with the Executive Councillor for Highways, Transport and IT, authority to take all decisions and approve the entering into of all such contracts as are necessary to give effect to the above decision.

Alternatives Considered:

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| 1. | Not to complete the rollout.

The Council would be non-compliant with its security obligations in January 2020 and users of the oldest notebooks would continue to have very slow devices leading to low productivity. |
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Reasons for Recommendation:

The outcomes of the rollout to date have confirmed a high level of business satisfaction with the products and methods chosen. The end of support date for

Windows 7 is January 2020 and the security of Windows 7 devices cannot be assured after that date due to the discontinuation of security patches from the vendor.

1. Background

During 2017-18 a project to ascertain the optimum approach and devices was delivered by Serco, culminating in separate projects to deploy new HP Notebooks, Tablets and PCs into social care functions and also to start the replacement the Windows 7 Notebooks and PCs in general corporate use.

Results from the transition to a 64Bit operating system and newer equipment with better portability, screen quality and performance have been a high level of satisfaction from users and a financial saving compared to similar devices from the then incumbent supplier.

The end of support date for Windows 7 is January 2020 and security of Windows 7 devices cannot be assured after that date due to the discontinuation of security patches from the vendor. Previous projects have had a deployment run rate of 400 devices per month and continuing this work assures the work will be completed in time.

The opportunity was also taken to ensure that Notebooks and Tablets had SIM enabled options (Mobile data option or as standard) allowing more mobile workers and Members to be equipped with a data connection and this combined with the native Windows 10 feature "Direct Access" has allowed seamless remote working "as if" at an Lincolnshire County Council site anywhere a workable Internet Connection can be established, including via the 4G Cellular data (mobile phone) service.

The most consistent demand to the IMT service is now "when can we have our windows 10 Notebooks?"

The project will determine the number of devices required to complete the rollout. To enable the continuation of the current rollout, a budget allocation of £2.5m has been made from the 2018/19 'New Developments Capital Contingency', with a total budget of £5m identified from this and the 2019/20 Infrastructure & Refresh Programme.

The estimated cost to complete the project is £5m though it should be noted other work is planned which is intended to reduce deployment cost further.

2. Legal Issues:

Equality Act 2010

Under section 149 of the Equality Act 2010, the Council must, in the exercise of its functions, have due regard to the need to:

* Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Act

* Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it

* Foster good relations between persons who share a relevant protected characteristic and persons who do not share it.

The relevant protected characteristics are age; disability; gender reassignment; pregnancy and maternity; race; religion or belief; sex; and sexual orientation

Having due regard to the need to advance equality of opportunity involves having due regard, in particular, to the need to:

* Remove or minimise disadvantages suffered by persons who share a relevant protected characteristic that are connected to that characteristic

* Take steps to meet the needs of persons who share a relevant protected characteristic that are different from the needs of persons who do not share it

* Encourage persons who share a relevant protected characteristic to participate in public life or in any other activity in which participation by such persons is disproportionately low

The steps involved in meeting the needs of disabled persons that are different from the needs of persons who are not disabled include, in particular, steps to take account of disabled persons' disabilities

Having due regard to the need to foster good relations between persons who share a relevant protected characteristic and persons who do not share it involves having due regard, in particular, to the need to tackle prejudice, and promote understanding

Compliance with the duties in section 149 may involve treating some persons more favourably than others

The duty cannot be delegated and must be discharged by the decision-maker. To discharge the statutory duty the decision-maker must analyse all the relevant material with the specific statutory obligations in mind. If a risk of adverse impact is identified consideration must be given to measures to avoid that impact as part of the decision making process

The rollout will be implemented equally without regard to whether someone has a protected characteristic. Separately from the rollout and as part of its standard practice the Council provides a range of tools to facilitate equal access to the use of IT for people who may require adjustments to be made because of a protected characteristic, particularly people with a disability.

Joint Strategic Needs Analysis (JSNA and the Joint Health and Wellbeing Strategy (JHWS)

The Council must have regard to the Joint Strategic Needs Assessment (JSNA) and the Joint Health & Well Being Strategy (JHWS) in coming to a decision

The JSNA and JHWS have been considered and this decision is not considered to have any direct impact on them

Crime and Disorder

Under section 17 of the Crime and Disorder Act 1998, the Council must exercise its various functions with due regard to the likely effect of the exercise of those functions on, and the need to do all that it reasonably can to prevent crime and disorder in its area (including anti-social and other behaviour adversely affecting the local environment), the misuse of drugs, alcohol and other substances in its area and re-offending in its area

Consideration has been given to the section 17 requirements and this decision is not considered to have any direct impact on them.

3. Conclusion

This Report seeks approval to continue the rollout of Windows 10 laptop and PC devices to deliver business benefits and to move the Council away from reliance on Windows 7 in advance of that system becoming unsupported.

4. Legal Comments:

The Council has the power to pursue the rollout described.

The decision is consistent with the Policy Framework and within the remit of the Executive Councillor.

5. Resource Comments:

Accepting the recommendation in this report will commit a capital spend for the Council. This will be met by a £2.5m allocation from the 2018/19 approved capital programme and from the 2019/20 programme which will form part of the budget discussion at the February 2019 County Council. Any costs committed before the approval of the 2019/20 programme can be met from existing IMT resources available if required.

6. Consultation

a) Has Local Member Been Consulted?

n/a

b) Has Executive Councillor Been Consulted?

Yes

c) Scrutiny Comments

The decision will be considered by the Overview and Scrutiny Management Board on 19 December 2018 and the comments of the Board will be reported to

the Executive Councillor when making the decision.

d) Have Risks and Impact Analysis been carried out?

Yes

e) Risks and Impact Analysis

See the body of the Report.

7. Background Papers

No Background Papers within the meaning of section 100D of the Local Government Act 1972 have been used in the preparation of this Report.

This report was written by John Wickens, who can be contacted on 01522 553651 or John.Wickens@lincolnshire.gov.uk .